

- Internet service provider (ISP) and site hosting
- Administration of networks and systems (Solaris, Linux, HP-UX, AIX, Windows)
- Programming (XML, XSLT, Perl, C, shell, SQL, Fortran, Cobol)
- Database design (Oracle, Sybase, etc.)
- Client account management and nurturing
- Marketing and sales
- International business, fluent Italian

AWARDS AND HONORS

- Best Tutorial, 5th Annual World Wide Web Conference (WWW5), Paris

PUBLICATIONS

- "Call It Quits", smoking cessation workbook
- Training manuals: "Hands-On XML", "HTML Authoring", "CGI Scripting", "Techniques of Instruction", many more
- "A Continuing Medical Education Registration System", Alliance for Continuing Medical Education
- "Encounter Data System", American Association for Medical Systems and Informatics

EDUCATION

1973 - 1978

**University of
California, Santa Cruz**

BA

- Information Sciences

1978 - 1983

**University of
California, San
Francisco**

MS

- Medical Information Science

2004 - 2006

**University of San
Francisco School of
Nursing**

- Nursing clinical coursework